

BABERGH DISTRICT COUNCIL and MID SUFFOLK DISTRICT COUNCIL

From: Monitoring Officer	Report Number: JAC68
To: Joint Audit and Standards Committee	Date of meeting: 22 January 2016

COMPLAINTS MONITORING REPORT

1. Purpose of Report

- 1.1 To report on Code of Conduct complaints received or determined since the last time that such complaints were reported to the Committee.

2. Recommendation

- 2.1 That the content of this report be noted.

3. Financial Implications

- 3.1 No direct costs have been incurred in the handling of complaints.

4. Risk Management

- 4.1 Key risks are set out below:

Risk Description	Likelihood	Impact	Mitigation Measures
Complaints are not handled promptly	Low	Negligible	Monitoring of complaints
Decisions are not sound	Low	Significant	Apply adopted procedures

5. Consultations

An 'independent person' appointed under the Localism Act 2011 has or will be consulted on each complaint.

6. Equality Analysis

- 6.1 Not relevant to this report.

7. Shared Service / Partnership Implications

- 7.1 The same processes are applied across both Councils.

8. Key Information

Number of complaints received since last meeting	11
Number of complaints against District Councillors	4
Number of complaints against Parish Councillors	42
Number of complaints upheld & action taken	0 / Not applicable
Numbers of findings of no breach of the Code & no action taken	7
Number of unresolved complaints	39

9. Appendices

None.

10. Background Papers

Relevant complaint files.

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